



## Customer Return Request

**Return Requirements - please see return policy for full details on eligible returns**

1. The case or item(s) must be in saleable condition, unopened and not priced, so that they can be inspected and placed back into inventory stock.
2. Must have a date of purchase and invoice number for the item(s) being returned in order for the credit to be issued properly.
3. There will be a \$15.00 restocking fee for returns not caused by an employee of Arizona Complete Candy & Tobacco.

**To request a credit please fill out the following information and email or fax to:**  
[customerservice@arizonacomplete.com](mailto:customerservice@arizonacomplete.com) or 1-800-695-8435 within 24 hours of delivery

Account Number: \_\_\_\_\_ Store Name: \_\_\_\_\_

Invoice Number: \_\_\_\_\_ Order Picked By: \_\_\_\_\_

1. Qty \_\_\_\_\_ Issue: \_\_\_Received Wrong Item\* \_\_\_Ordered Wrong\* \_\_\_Damaged \_\_\_Out of Date

\*Ordered Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

\*Wanted Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

2. Qty \_\_\_\_\_ Issue: \_\_\_Received Wrong Item\* \_\_\_Ordered Wrong\* \_\_\_Damaged \_\_\_Out of Date

\*Ordered Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

\*Wanted Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

3. Qty \_\_\_\_\_ Issue: \_\_\_Received Wrong Item\* \_\_\_Ordered Wrong\* \_\_\_Damaged \_\_\_Out of Date

\*Ordered Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

\*Wanted Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

4. Qty \_\_\_\_\_ Issue: \_\_\_Received Wrong Item\* \_\_\_Ordered Wrong\* \_\_\_Damaged \_\_\_Out of Date

\*Ordered Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

\*Wanted Item Number: \_\_\_\_\_ Item Desc: \_\_\_\_\_

Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_